



## THE AQUATIC COUNCIL, LLC

[www.AquaticCouncil.com](http://www.AquaticCouncil.com)

# 2016 Certified Pool/ Spa Operator's Courses

## What is the CPO?

The National Swimming Pool Foundation (NSPF) offers this extensive two-day training program. Upon successful completion you will receive certification and registration as a Pool/ Spa Operator valid for five years. The CPO is recognized world wide as the leading training standard of the swimming pool industry. The CPO seal of approval is assurance to commercial pool and spa owners that their facilities and guests are under the care and supervision of a trained professional. Participants are trained in the most advanced techniques of chemical treatment, filtration, and mechanical system operation and maintenance. The curriculum is academic based. University educators with no bias of commercial pool manufacturers or suppliers sponsor these courses.

## Who should attend this course?

Pool managers, facility managers, club managers, hotel and motel engineering and housekeeping staff, seasonal aquatic staff, recreation facility managers, and public health department sanitarians have all benefited from this course. If you are planning to build or renovate a pool, you will find this course extremely valuable.

## Why should you be certified?

State and municipalities are constantly editing and/or revising their pool/spa operating codes; pool operators are expected to know this information. All states require that a person knowledgeable in the pool's mechanical and chemical operation be available when the pool is in use. New pools with unique design features require specialized operation and maintenance practices. The growing number of indoor and outdoor water parks, swimming pools, spa, and fountains has increased the need for professional trained operators who have technical knowledge. Rapid advances in technology require constant updating of operator knowledge and skill. Older pools are less efficient, creating a challenge for even a skilled operator to maintain and operate them with current health standards. With operating funds becoming more and more limited, good training can result in more efficient operation, saving thousands of dollars.

## What is our experience?

We have been offering this course since 1986. This course is designed to offer a practical experience that will personally benefit you. If you are not completely satisfied, your registration fee will be fully refunded. Contact us for a list of satisfied participants.

## Who will teach the course?

Tim Auerhahn serves as a Senior Director for the Midwest-based Midtown Athletic Clubs. As alumni of The Ohio State University (B.S. Sports Management, M.S. Strategic Leadership), Tim serves as an Adjunct Professor of Sports Management at St John Fisher College, instructing undergraduate courses in athletic facilities operations. In addition to his role as a collegiate educator, Tim regularly teaches BeRemarkable - a two-day customer service training developed by the Ritz-Carlton Hotel Company, LLC.

## What options do I have for a CPO course?

The CPO course is offered in two great formats. Our 2-Day Classroom Course is the traditional CPO experience. One of our instructors will lead a dynamic class through the CPO curriculum. Students will have time to interact and engage with the instructor throughout both days with additional time for studying, feedback, and Q&A.

Your second option is our 1-Day Fusion Training. With the Fusion Training, classroom time is cut in half to accommodate busy schedules. Upon registration, students are provided an access code to the Pool Operator Primer online training. After successful completion of this 8-10 hour online class, Fusion students are well prepared for successful completion of the CPO examination. Participants only need to attend the second day of their selected classroom course where they will review content in the morning and take the examination in the afternoon.

## How will I find the course location and a place to stay?

Driving directions and a list of area hotels can be found right now on our website. This information will also be mailed to you when we receive your registration.

## How can I prepare?

The new and exciting textbook includes the most complete and current information available. It is helpful to review the textbook before the course. We will ship it to you if we receive your paid reservation 10 days prior to the course.

## What can I expect?

The course content and presentation will be well organized. Several instructional methods will be used which may include lecture, discussion, demonstration, digital power point, overhead projection, and video. Please be aware that classroom temperatures vary and tend to be cool. You may wish to bring a light sweater.

## What about lunch?

There will be a one-hour break for lunch each day. In an effort to keep enrollment costs low, lunch will be at your expense. There will be several lunch locations nearby. You are also welcome to bring lunch to class and join your instructor during this time for informal discussion.

## What if I can't pass the course examination?

If you read the text, pay attention in class, and complete the first day's homework you will probably pass the open-book/ open note exam but a re-take can be scheduled for \$60.00.

## What if I must cancel my registration?

Cancellations more than four business days in advance are entitled to a full refund, less material fees (\$100.00 Traditional/ \$150.00 Fusion). However, you may also transfer your registration to a future 2016 course or substitute someone, simply call us.

## Can I earn continuing education credit for attending this course?

Yes, if your organization is on our list of approved providers. A complete list can be found on our website. We will do the paperwork; simply notify our office two weeks prior to the course.

## Can I receive a discount if I enroll several staff members?

Yes, discounts of 10% are given if you enroll more than five individuals.

## How do I enroll?

You have several options...

- Mail us the Registration Form with a check payable to Aquatic Council, LLC. You may also use your MasterCard, Visa, or American Express.
- Fax or mail this Registration Form with a signed Purchase Order and we will send you an invoice. Our fax number is 1-844-964-7280.
- Register online at our secured website [www.AquaticCouncil.com](http://www.AquaticCouncil.com)

## When should I enroll?

For the past several years, all of our classes sold out. To avoid disappointment, we recommend that you secure a place in class as early as possible. When a course sells out, we will maintain a wait list.

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## Class Schedule Options

### **CPO 2-Day Classroom Course**

Class Schedule: 9 a.m. to 5 p.m. each day  
Tuition: \$345.00, includes materials, textbook, examination, five year certification

### **CPO 1-Day Fusion Course**

Class Schedule: 9 a.m. to 5 p.m. (attend second day only)  
Online Training: 8-10 hours online prior to examination  
Tuition: \$365.00, includes online training, materials, textbook, examination, five year certification

## For more information

Phone: 1-844-482-1777

Web-site: [www.AquaticCouncil.com](http://www.AquaticCouncil.com)

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# 2016 Certified Pool/ Spa Operator's Courses Registration Form

Registration is also available online at [www.AquaticCouncil.com](http://www.AquaticCouncil.com).

Name \_\_\_\_\_ Position \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Daytime Telephone \_\_\_\_\_ E-mail \_\_\_\_\_

## 2016 Courses (check one) :

### ILLINOIS

- April 7-8 Chicago, IL NIU, Naperville
- May 12-13 Chicago, IL Glenview Park District
- Sept. 20-21 Peoria, IL Peoria Park District
- Sept. 22-23 Chicago, IL NIU, Naperville

### INDIANA

- April 19-20 Indianapolis, IN Crowne Plaza- Airport

### MARYLAND

- May 19-20 Baltimore, MD Sheppard Pratt Health

### MICHIGAN

- May 3-4 Detroit, MI Bloomfield Township

### NEW JERSEY

- May 17-18 Newark, NJ Verona Township

### NEW YORK

- March 21-22 Syracuse, NY Embassy Suites Syracuse
- March 23-24 Buffalo, NY Buffalo Niagara Marriott
- March 29-30 Albany, NY Albany Ramada Plaza
- April 4-5 Rochester, NY Perinton Aquatic Center

### OHIO

- April 14-15 Cleveland, OH City of Independence
- April 21-22 Cincinnati, OH Daniel Drake Center
- April 28-29 Toledo, OH University of Toledo
- May 5-6 Columbus, OH Ohio State University
- Sept. 15-16 Columbus, OH Ohio State University
- Sept. 29-30 Toledo, OH University of Toledo
- Oct. 4-5 Cleveland, OH City of Independence
- Oct. 6-7 Cincinnati, OH Daniel Drake Center

### PENNSYLVANIA

- March 31-4/1 Philadelphia, PA Crown Plaza- King of Prussia
- April 12-13 Pittsburgh, PA DoubleTree Downtown
- April 26-27 Erie, PA Splash Lagoon Water Park

### VIRGINIA

- May 23-24 Washington, DC Embassy Suites- Dulles North

### WISCONSIN

- May 10-11 Milwaukee, WI Clarion Milwaukee Airport

**\* Fusion students only attend the second day of their selected training.**

## Payment Method:

- Check for \$345.00 (2 day course) or \$365.00 (Fusion course) payable to Aquatic Council, LLC (EIN 47-24776891)
- Signed Purchase Order # \_\_\_\_\_
- Mastercard       Visa       American Express

Account Number \_\_\_\_\_

Expiration Date: \_\_\_\_\_ of \_\_\_\_\_ Security Code (on back of card) \_\_\_\_\_

Signature: \_\_\_\_\_

Mail to: The Aquatic Council, LLC  
P.O. Box 82210  
Columbus, OH 43202-0210

Fax to: 1-844-964-7280